



CARERS PROGRAMME



3,117 INDIVIDUALS

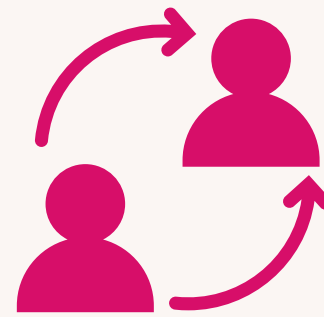
RECEIVING IAA
(UNIVERSAL)



2,785 RECEIVING
EARLY HELP AND
SUPPORT (TARGETED)



2,852
REFERRALS
RECEIVED

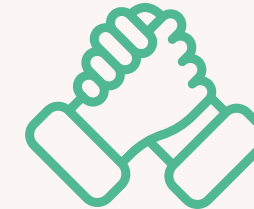


5,922
PEOPLE
SUPPORTED

1,025
CARERS PROVIDED
WITH SUPPORT SESSION



1,966 NEW
INDIVIDUALS
SUPPORTED



2,322
INDIVIDUALS PROVIDED WIDER
AWARENESS RAISING SESSION



Performance measures based on projects where people provided feedback:

99% OF REFERRALS ACCEPTED

100% SATISFIED WITH THE RECEIVED
INTENSIVE SUPPORT (TARGETED)

94% PEOPLE SATISFIED WITH THE IAA
SERVICE RECEIVED

88% SATISFIED WITH THE EARLY
HELP AND SUPPORT (TARGETED)

94% OF INDIVIDUALS WHOSE INDEPENDENCE
HAS IMPROVED OR REMAINED THE SAME
WITH THE SUPPORT OF THE PROJECT

96% OF PEOPLE WITH INCREASED
KNOWLEDGE OF SERVICES/SUPPORT
AVAILABLE TO THEM