

CHILDREN AND YOUNG PEOPLE PROGRAMME


8,489 SUPPORTED 

 **4,067** NEW INDIVIDUALS SUPPORTED

2,971  REFERRALS RECEIVED


2,092 CONTACTED THE SERVICE 

2,172  ACTIVITIES PROVIDED

4,496 RECEIVING EARLY HELP AND SUPPORT (TARGETED) 

1,338 RECEIVING SPECIALIST SUPPORT (TARGETED) 

969 RECEIVING IAA (UNIVERSAL) 

1,686 RECEIVING INTENSIVE SUPPORT (TARGETED) 

Performance measures based on projects where people provided feedback:

85% OF REFERRALS ACCEPTED

83% PEOPLE SATISFIED WITH THE EARLY HELP AND SUPPORT RECEIVED (TARGETED)

87% INDIVIDUALS MAINTAINING OR IMPROVING THEIR EMOTIONAL HEALTH AND WELL-BEING

100% PEOPLE SATISFIED WITH THE IAA SERVICE RECEIVED

77% SATISFACTION RATE WITH THE INTENSIVE SUPPORT RECEIVED (TARGETED)

97% FEEL THEY HAVE INFLUENCED DECISIONS THAT AFFECT THEM

95% PEOPLE SATISFIED WITH THE SPECIALIST SUPPORT RECEIVED

82% FEEL THE SUPPORT RECEIVED HAS PREVENTED THEM FROM ESCALATING THEIR LEVEL OF NEED

83% HAVE HAD THEIR INDEPENDENCE IMPROVED OR REMAINED THE SAME WITH THE SUPPORT OF THE PROJECT

80% FEEL MORE CONFIDENT ACCESSING SERVICES FOLLOWING PROJECT SUPPORT

83% OF PEOPLE ACHIEVING THEIR PERSONAL OUTCOMES