



# CARERS PROGRAMME



**6,866**

**REFERRALS RECEIVED**



**12,173**

**ACCESSING SERVICES**

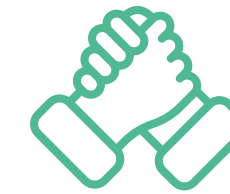
**4,800** INDIVIDUALS

RECEIVING IAA  
(UNIVERSAL)



**1,934**

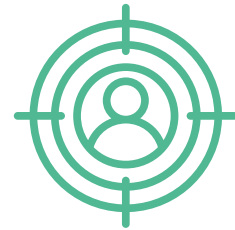
**CARERS PROVIDED WITH SUPPORT SESSION**



**3,544** NEW INDIVIDUALS SUPPORTED

**7,317**

RECEIVING EARLY HELP AND SUPPORT (TARGETED)



**655** RECEIVING RESPITE (EXCLUDING RESIDENTIAL STAYS)



Performance measures based on projects where people provided feedback:

**93%** OF REFERRALS ACCEPTED

**88%** PEOPLE SATISFIED WITH THE EARLY HELP AND SUPPORT RECEIVED (TARGETED)

**76%** INDIVIDUALS MAINTAINING OR IMPROVING THEIR EMOTIONAL HEALTH AND WELL-BEING

**96%** PEOPLE SATISFIED WITH THE IAA SERVICE RECEIVED

**100%** SATISFACTION RATE WITH THE INTENSIVE SUPPORT RECEIVED (TARGETED)

**87%** FEEL THEY HAVE INFLUENCED DECISIONS THAT AFFECT THEM

**98%** % OF CARERS PROVIDED WITH RESPITE WHO FEEL BENEFITS

**73%** OF INDIVIDUALS FEELING LESS ISOLATED AS A RESULT OF PROJECT SUPPORT

**93%** HAVE HAD THEIR INDEPENDENCE IMPROVED OR REMAINED THE SAME WITH THE SUPPORT OF THE PROJECT

**95%** HAVE INCREASED KNOWLEDGE OF SERVICES/SUPPORT AVAILABLE TO THEM

**94%** OF CARERS ACHIEVING THEIR PERSONAL OUTCOMES