

Learning Disability Transport Project Report



This Project is about problems people with learning disabilities have with transport in West Glamorgan and what can be done better.



We worked with people with learning disabilities and found 7 priorities for our Learning Disability Strategy 2024.



The strategy is on our website:

[Well-being and Learning Disability Programme](#)



People with learning disabilities said transport was top priority and should be:

Safe

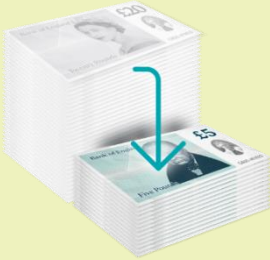
Easy to use

And run more often

West Glamorgan promised to:

Work with travel companies

Help them understand the needs of people with learning disabilities.



Community transport

Help find low-cost travel options.



Welsh Government's Action Plan for 2022 to 2026 looks at transport.

This is their goal:



“Public transport meets the needs of people with learning disabilities to fully engage in their communities”



[Learning Disability Strategic Action Plan 2022 to 2026 \[HTML\] | GOV.WALES](#)

Coproduction and Engagement



A group was set up for the transport project with people with lived experience, parent carers, third sector and transport departments.



The group wanted to find out how people felt about public transport and what can make transport better.



There was a survey but few were filled. The results are in **Extra A**.

There were interviews, most were filmed.

Here is a link: [transport interviews](#)



The main results were:

Problems like busy and late transport.

Transport companies need to know about learning disabilities.

More travel training.

Transport Workshop



The group worked with West Glamorgan to plan a transport workshop.



People with learning disabilities, transport companies and community transport were invited.



The aim was to:

Raise awareness of problems with transport or travel for people with learning disabilities.



Give a chance to speak to travel companies and community transport about what support there is.



Work together to make a Travel Charter about what people should expect from transport.



The Workshop was at Llys Nini, Penllergaer, Swansea on 9th July 2024.



70 people came in person and on zoom. 40 people had learning disabilities. There were also staff from transport and learning disability organisations.

The workshop activities were:

Presentations



Transport Barriers

About Easy Read

Travel Training



Grumble and Idea Walls

People could say what they think about transport and what could be better.



Films and Case Studies

People's stories about transport and about the transport project.

Sessions



Session 1:

People could talk to transport companies about problems and find out about support and services.



Session 2:

People were asked “What does a good journey looks like to plan and travel?”



This information was used to make a Learning Disability Travel Charter for West Glamorgan.



The charter says how people want travel to be and how they want to be treated.



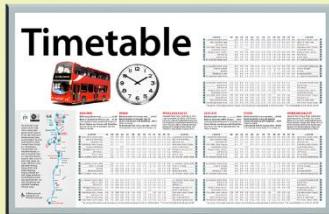
Comments from the Workshop are in **Extra B**. The Travel Charter is in **Extra C**.

Feedback and Progress



People with learning disabilities said:

What a good journey would look like.



Timetables and other information can be hard to understand



Some people cannot use the internet or devices easily.



Some people have problems transport staff might not see and may need extra help to use public transport.



Some people have had bad experiences with transport staff.



West Glamorgan have:

Worked with the Community Transport Association and people at the workshop to make feedback into the Charter.



Shared how important Easy Read is and Learning Disability training for staff.



Raised awareness of travel training.



Made sure Awel Aman Tawe's Travel Buddy Scheme was funded.



Shared the Transport Project on social media and West Glamorgan's website.



Given talks at events like the Learning Disability Wales Conference and Community Transport Week.

Community Transport Association

cta

community transport
association

CYMDEITHAS CLUDIANT CYMUNEDOL

The Community Transport Association worked with us on the Transport Project and Travel Charter.

They made these recommendations:



More people should understand the orange wallet scheme.



Transport staff should have Learning Disability Awareness Training.



Travel information should be in easy to read.



More travel training.

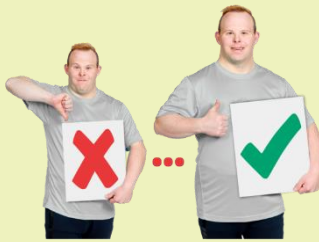


These can be found in **Extra D**.

Next Steps



This report and the films will be sent to transport companies, community transport and Welsh Government.



We will ask for the recommendations to be done. This will make transport better for people with learning disabilities.



The links below shows a film of the transport project journey.

<https://vimeo.com/995713927/e98aab1107>